



THE TENANCY SKILLS ADVANTAGE

The Tenancy Skills Institute aims to create 'tenants of choice' through a new, innovative program which is educating renters on key tenancy and life skills required to rent a property.

Skillsets for Successful Tenancies - Dollars and Sense is a free course designed for people with little experience in the private rental market or who have had problems with their previous tenancies.

WHAT IT'S ALL ABOUT

The Tenancy Skills Institute program is a competency-based training package delivered over a minimum of ten hours face to face time. The course is endorsed by local real estate agencies and increases an applicant's chances of securing a rental in the private market.

By focusing on key areas identified by property managers as the most common causes behind failed tenancies, students master the fundamentals to a successful tenancy.

The course covers the following key skillsets:

- Communication
- Rights and Responsibilities
- Effective Cleaning Techniques
- Budgeting

HOW TENANTS WILL BENEFIT

Once complete, graduates receive a certificate to include with their rental application, giving them a competitive advantage. If you have no rental history, property managers can sometimes be a little hesitant on accepting your application. With this certificate, property managers know you have taken the initiative to learn the vital skills needed to maintain a residential tenancy giving the application higher merit than those without this evidence.

ENROLMENT ELIGIBILITY

To enrol, you must be a Queensland resident. No matter what age, gender or what your circumstances are, if you're thinking about renting these classes are for you. Even if you're currently renting, it is guaranteed you will develop new skills that will benefit your current and future tenancies, you'll discover solutions to common problems encountered when renting and in life overall.

Mark Davidson, from the Tenancy Skills Institute, says the program is for anyone who has had difficulty getting into the rental

market or keeping a property. "We want to create good tenants for property managers and for their property owners so they can see the value in giving people a go," Mr Davidson says.

The program is bridging the gap between property managers and tenants.

Property managers

participate as guest speakers where they answer practical questions and give insights into their work.

HOW COURSES ARE DELIVERED

The course will be delivered by local accredited training organisations throughout Queensland. There are currently 7 community organisations throughout our region that have been certified by the Tenancy Skills Institute to deliver the course to locals. Dates for upcoming courses can be found through the Tenancy Skills Institute website.

To enrol or for more information visit www.tenancyskills.com.au/skillsets or call the Tenancy Skills Institute team on 07 3413 6997.

Solutions Property Management is a proud supporter of the Skillsets for Successful Tenancies - Dollars and Sense, which is funded by the Queensland Government.



TENANCY SKILLS
INSTITUTE

ELECTRONIC SIGNING IS HERE!

Technology is starting to make a difference in tenants' lives, enhancing efficiency and convenience with completing paperwork.

The RTA has announced big changes in this area, and will soon offer many of their forms with the provision for electronic signing. This will include Bond Lodgement and Bond Refund Forms.

Our office began using electronic signatures for lease renewals a few months ago, and the response from our tenants has been excellent. With no more need to print the leases, tenants are in some cases signing and returning leases in just a few hours.

In order to be able to use electronic signing, we must ensure that we have a separate working email address for every lease-holder. Therefore, if you have changed your email address, it is imperative that you contact us urgently on 3888 0098 so we can update our system. If we don't have your current email address, we will not be able to offer you the convenience of electronic signing. You also may be missing out on vital notifications from us that may affect your tenancy.

Puzzle Zone

House Word Search

F A M I L Y F N B A K D R C N B K
 S P H O E Z M L G J I U H P T A Z
 Y V U D U A J K W A T N A Q J S L
 U Z G H X G P P B O C K Y N Z E X
 L O E R B K N A D J H S U P C M E
 G J D N L O K I T Q E R I O K E D
 C I T T A O B N S S N Y A O P N Y
 Q U T O D C E T G S V W X L B T Z
 M E N Y B H D X F B E Y A R D R Y
 L S F P U V R M T D M L W B E K C
 F J R A X J O K W A V M B T F K G
 I O Y X L Z O J F I A J P V H T O
 I X F V V K M W E W P D O S E E F
 J K P C L E G A R A G V O U F S G
 K V G N I N I D R H L F L O H O R
 F I S M O O R H T A B I Y R R L A
 X X G O A P V T N U A U I I I C E

- door garage yard attic
- basement bathroom bedroom blessing
- closet cook dining family
- kitchen paint pool



CALENDAR DATES

QUEEN'S BIRTHDAY

Monday 7th
October

CHRISTMAS DAY

Wednesday 25th
December

BOXING DAY

Thursday 26th
December

NEW YEAR

Wednesday 1st
January

AUSTRALIA DAY

Monday 27th
January

				3	1			
	4		5				9	1
		9			4	8	6	
2					5			4
						1		
3	7			9				8
				2				
			1					9
8					3			5

SUDOKU

Fill in the spaces with numerals from 1-9. Each line (horizontally and vertically) cannot have a numeral more than once.